



EnvivioTV™ Frequently Asked Questions

Q What is EnvivioTV?

A EnvivioTV is the ISO MPEG-4 compliant player from Envivio. EnvivioTV allows a user to view any ISO MPEG-4 compliant content. EnvivioTV supports the MPEG-4 "Advanced 2D" profile.

EnvivioTV is available today as a plug-in for popular streaming PC clients such as QuickTime™, RealNetworks® and Windows Media™ software player products. Check with your Envivio representative for support on other platforms.

EnvivioTV is available as a standalone, customizable, PC-independent, set-top box ready, portable software product.

Q What types of media does EnvivioTV play?

A EnvivioTV plays ISO MPEG-4 compliant files that are identified with the suffix .mp4.

Q Where can I purchase EnvivioTV?

A EnvivioTV can only be purchased by Envivio customers. It is available as a plug-in for the Apple QuickTime player, the RealNetworks player, and the Windows Media player. To purchase EnvivioTV, please contact your Envivio sales representative or [contact Envivio](#).

Q Is EnvivioTV able to play .mp4 files from other producers?

A EnvivioTV is an ISO MPEG-4 standard compliant player. It is able to play ISO MPEG-4 standard compliant files served by the Envivio 4Sight™ streaming server or any other MPEG-4 compliant server. These .mp4 files can contain not only audio and video, but also interactive and graphic elements and 2D animation sequencers.

Q What are the minimum system requirement for EnvivioTV?

A For Windows

- Windows 98 SE, 2000, Me, or NT 4
- Intel Pentium II, 350 MHz or equivalent
- 32 MB RAM
- Microsoft DirectX-compliant sound and video card with the most up-to-date drivers
- Microsoft DirectX 3 or later

Player Requirements

EnvivioTV is available as a plug-in for either Apple QuickTime v 4.1.2 or higher, RealNetworks player v 7.0 or higher, or Windows Media Player v 6.4 or higher. You will need the latest version of at least one of these players installed on your machine to get started.

Q Do I need to change my monitor settings to run EnvivioTV?

A No, you don't need to modify your settings.
Note that we recommend to set the color resolution to 16- or 32-bit.

Q How do I configure EnvivioTV to work with a network firewall?

A To configure the network settings:

1. Select Start|Programs|Envivio|EnvivioTV|EnvivioTV Preferences or Start|Control Panel| and double click the EnvivioTV icon.
2. Select the Network Settings tab and check either "Use proxy settings from Microsoft Internet Explorer" if configured, or "Specify HTTP proxy" and enter the correct parameters.

We suggest that you speak with your system's administrator to set up the correct proxy settings.